

Pro Bono Project..... (408) 998-5298
Free community legal clinics and consultations in San Jose, Sunnyvale, and Mountain View

Project Sentinel (408) 720-9888
1490 El Camino Real, Santa Clara
Tenant/landlord mediation, mortgage counseling and foreclosure prevention

Senior Adult Legal Assistance (SALA)..... (408) 295-5991
160 E. Virginia Street, San Jose, Suite 260
Free legal assistance for elders in Santa Clara County

PARENT EDUCATION

Bill Wilson Center (408) 243-0222
Offers parenting classes to parents of youth ages 12 – 17 years

Children’s Health Council..... (650) 688-3625
Parenting classes, parent support and coaching

Hand in Hand (650) 322-5323
Offers parent education, parenting groups and parent books

Northwest YMCA (408) 257-7160
Classes for parents of toddlers through teens

Parents Place..... (650) 688-3040
Parenting education and workshops, special needs resources, family counseling and referrals to resources

PUBLIC SAFETY

Police • Fire • Ambulance911

Non-emergency Numbers

California Highway Patrol (408) 467-5400
City of Sunnyvale Public Safety (408) 730-7100

Gang Intervention/Prevention

California Youth Outreach..... (408) 280-0203
Leadership development and youth and gang intervention services

Catholic Charities of Santa Clara County..... (408) 938-6731
Individual and family support, gang intervention, mediation and crisis response

Clean Slate Youth Intervention (408) 794-1600
Gang intervention and removal of gang related tattoos

Neighborhoods

City of Sunnyvale Community Resources (408) 730-7599
Neighborhood association support and special event permits

City of Sunnyvale Neighborhood Preservation..... (408) 730-7610
Information about city ordinances, code enforcement and regulations

Sunnyvale Neighborhoods Actively Prepare (SNAP)(408) 730-7190

SENIOR ADULT SERVICES

Sourcewise (408) 350-3200
2115 The Alameda, San Jose
Senior employment, meals on wheels and care management

Sunnyvale Community Services..... (408) 738-4321
725 Kifer Road, Sunnyvale
Financial and food aid for Sunnyvale seniors and families

Sunnyvale Nutrition Program..... (408) 739-0833
535 Old San Francisco Rd, Sunnyvale
Hot meals for seniors

Sunnyvale Senior Center..... (408) 730-7360
550 E. Remington Drive, Sunnyvale
Activities, services and lunch for adults 50+

SOCIAL SERVICES

Social Security Administration (800) 772-1213
280 S. 1st Street, Room 244, San Jose

North County Social Services (408) 278-2400
1330 W. Middlefield Road, Mountain View
Apply for CalWORKS, Calfresh, general assistance and Medi-Cal

Veterans Services Office..... (408) 918-4980
68 N. Winchester Blvd., Santa Clara

SPECIAL NEEDS RESOURCES

City of Sunnyvale Therapeutic Recreation (408) 730-7359
Recreation programs for youth, teens and adults with disabilities

Inclusion Support Warm Line(408) 453-6651
Support, information and referrals for children with special needs or disabilities

Parents Helping Parents (408) 727-5775
Empowering families and communities to meet children's special needs

San Andreas Regional Center(408) 374-9960
Early intervention, case management and services for persons with developmental disabilities

TRANSPORTATION

SamTrans & Caltrain (800) 660-4287
Commuter rail between San Francisco, San Mateo and Santa Clara counties

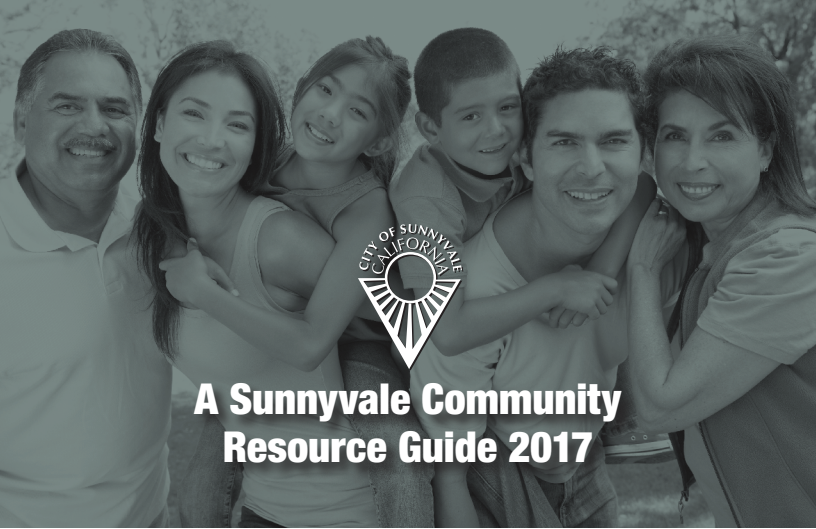
Santa Clara Valley Transportation Authority (VTA) (408) 321-2300
Bus and light rail service within Santa Clara County

VTA Access Paratransit Service (formerly Outreach)..... 408-321-2300
Low-cost paratransit for senior adults and people with disabilities



(408) 730-7800

2017



YOUTH SERVICES

Child Care

City of Sunnyvale Youth and Family Resources (408) 730-7800
785 Morse Ave., Sunnyvale
Child care referral, provider support and parent education in Sunnyvale

Community Child Care Council of Santa Clara County, Inc. (4 C's)..... (408) 487-0749
150 River Oaks Parkway, Suite F-1, San Jose
Child care resource, subsidized child care and referral

Community Child Care Licensing (408) 324-2148
2580 N. First Street, Suite 300, San Jose
Issues state licenses to Family Child Care Homes and Child Care Centers

Foster/Adoptive Care

Help One Child(888) KID-HOPE (543-4673)
858 University Ave., Los Altos
Free support and resources for foster, fast-adopt and kinship care

Kinship Center (800) 454-6744
485 N. First Street, San Jose
Foster care services for Santa Clara County

Santa Clara Co. Social Services..... (408) 299-KIDS (5437)
Department of Family & Children’s Services
333 W Julian St., San Jose
Foster parent services and recruitment

Children & Teen Services

Columbia Neighborhood Center (408) 730-7800
785 Morse Ave., Sunnyvale
Parent education, recreation, and enrichment activities for youth and families

Family Resource Centers by First 5
777 San Miguel Avenue, Room K5, Sunnyvale **(408) 522-8200 Ext. 1890**
1054 Carson Drive, Sunnyvale..... **(650) 967-4813**
Parent education for parents of children 0-5 years, early literacy programs and enrichment activities.

Sunnyvale Community Center (408) 730-7350
550 E. Remington Dr., Sunnyvale
Fee-based recreation activities for all ages. Fee waivers available for qualified youth

Sunnyvale Public Library (408) 730-7300
665 W. Olive Ave., Sunnyvale

COUNSELING/MENTAL HEALTH

Bill Wilson Center (408) 243-0222
3490 The Alameda, Santa Clara
Counseling for families, groups, individuals of all ages

Community Health Awareness Council (CHAC) (650) 965-2020
590 W. El Camino Real, Mountain View
Counseling and support services for children, youth and adults

Community Solutions..... (408) 225-9163
5671 Santa Teresa Blvd., Suite 202/203
Assistance with mental health, trauma abuse, domestic violence and human trafficking

Fair Oaks Mental Health Center (408) 992-4800
660 S. Fair Oaks Ave., Sunnyvale

JFK University Community Counseling Center (408) 524-4900
572 Dunholme Way, Sunnyvale, Suite 8
Sliding fee scale for counseling

KARA..... (650) 321-5272
457 Kingsley Avenue, Palo Alto
Grief counseling and support

Lighthouse of Hope Counseling Center (408) 716-8101
1515 Partridge Ave., Sunnyvale
Counseling services for individuals, couples and families, including parenting education

National Alliance for the Mentally Ill..... (408) 453-0400
1150 S. Bascom Ave., Suite 24, San Jose
Mental health illness support, education and advocacy

YWCA Counseling Services (408) 295-4011 ext. 259
375 S. 3rd St, San Jose
Individual and family counseling. Intake and information line

DOMESTIC VIOLENCE/CHILD AND ELDER ABUSE

Adult Protective Services..... (408) 975-4900
Santa Clara County Adult/Elder Abuse Reporting Hotline

Asian Women’s Home (408) 975-2739
Domestic violence program & emergency shelter; 24-hr crisis hotline

Child Protective Services..... (408) 299-2071
Santa Clara County Child Abuse Reporting Hotline

Community Solutions..... (408) 225-9163
For children, families and individuals

Institute on Aging / Friendship Line(800) 971-0016
Support for depression, isolated and suicidal older adults

Next Door, Solutions to Domestic Violence (408) 279-2962
24-hour hotline for victims of domestic violence

Silicon Valley SafeChat SafechatSV.com
Support for domestic violence victims via internet chat

Victim-Witness Assistance Program..... (408) 295-2656

YWCA Domestic Violence Crisis Line..... (800) 572-2782
Counseling, shelter and children’s services for victims of domestic violence

DRUGS / ALCOHOL / POISON CONTROL

Al-Anon/Alateen Family Groups..... (408) 379-1051
Support for relatives and friends of alcoholics

Alcoholics Anonymous – Santa Clara County (408) 374-8511
24-hour help line

Center for Substance Abuse Treatment.....(800) 662-HELP (4357)
U.S. Department of Health and Human Services

Narcotics Anonymous..... (408) 998-4200
Hotline for meeting times and locations

Poison Control Action Line..... (800) 222-1222
California Poison Control System for poison prevention and poison emergencies

EMPLOYMENT

NOVA Job Center (408) 730-7232
505 W Olive Ave., Ste. 550, Sunnyvale
Career development services and job search assistance for adults and youth

FOOD

CalFresh..... (877) 847-3663
The CalFresh Program helps single people and families with little or no income to buy food

Our Daily Bread..... (408) 736-4108
St. Thomas Episcopal Church – 231 S. Sunset Ave., Sunnyvale
Mon, Wed, Fri 11:00 a.m. – 12:30 p.m. Free hot lunch; open to all

Sacred Heart Community Service (408) 278-2160
1381 S. First Street, San Jose
Free daily meals

Salvation Army..... (408) 720-0420
1161 S. Bernardo Avenue, Sunnyvale
Temporary living center, emergency food, clothing, and financial assistance

Second Harvest Food Bank of Santa Clara County (800) 984-3663
Free food for low-income individuals and families

Sunnyvale Community Services..... (408) 738-4321
725 Kifer Road, Sunnyvale
Mon – Fri, 9 – 11:30 a.m.; 1 – 4:30 p.m.
Financial assistance, food, & social services for Sunnyvale residents

Sunnyvale FISH (408) 245-9109
1112 S. Bernardo Avenue, Sunnyvale
Emergency food, clothing and other household needs distributed on Tuesdays 9:00 a.m. – 11:00 a.m.

Women, Infants and Children (WIC) Supplemental Nutrition Program (888) 942-9675
Health and nutrition program for low income pregnant women and their young children

HOUSING & SHELTERS

Bill Wilson Center (Youth ages 11 – 24)..... (408) 243-0222
Emergency shelter, food, clothing and transitional housing

HomeFirst..... (408) 294-2100
2011 Little Orchard Street, San Jose
Emergency shelter for adults

LifeMoves (408) 292-4286
260 Commercial St., San Jose (For women & children) (408) 271-1630
358 N. Montgomery St., San Jose (For adult men)..... (408) 271-5160
546 W. Julian St., San Jose (For adult women and men with mental health needs)..... (408) 271-0820
Silicon Valley provider of housing and services for homeless families and individuals

Mid-Peninsula Housing (650) 356-2900
Assisted rental housing for low- and moderate-income families, seniors, single adults and persons with special needs

HEALTH & DENTAL SERVICES

Children’s Dental Center (408) 701-5882
897 W. El Camino Real, Sunnyvale
Dental services for children. Medi-Cal and most insurance plans accepted

Children’s Health Initiative (888) 244-5222
Enrollment assistance for children’s health insurance

Mayview Health Clinic
785 Morse Ave., Sunnyvale (408) 746-0455
900 Miramonte Avenue, 2nd Floor, Mountain View (650) 965-3323
270 Grant Avenue, Palo Alto (650) 327-8717
Affordable, sliding scale fee for health services for children and families

Planned Parenthood (650) 948-0807
225 San Antonio Road, Mountain View
Reproductive and general health care services

Santa Clara County Better Health Pharmacy (408) 794-0564
725 E. Santa Clara Street, Suite 202, San Jose
Medications for all with a valid prescription

Santa Clara County Social Services(877) 962-3633
Medi-Cal enrollment assistance

Santa Clara Family Health Plan (877) 688-7234
Enrollment assistance for public health insurance such as Healthy Kids

Teen Health Van Lucile Packard/Stanford (650) 736-7172
Health services for unisured and homeless youth ages 10-25

Valley Health Center Dental Line..... (408) 808-6102
No cost or low cost dental services for adults and children

Valley Health Center Valley Connection (888) 334-1000
Medical clinics in Sunnyvale, San Jose, Gilroy and Milpitas
Prenatal, pediatric and health services available at low cost

HOMELESS RESOURCES

LifeMoves(650) 853-8672
33 Encina Avenue, Palo Alto
Daytime assistance and food services for adults and families

Valley Homeless Healthcare Program (408) 510-7544
2011 Little Orchard Street, San Jose
Medical mobile unit for homeless individuals

American Red Cross(408) 577-1000
2731 N. First Street, San Jose
Homelessness prevention

Dignity on Wheels dignityonwheels.org
Mobile laundry and shower services for homeless community
Visit website for locations and schedules in Sunnyvale, San Jose and the bay area

REFERRAL & CRISIS LINES

211 of Santa Clara County 211
Referral to a full range of health, community disaster services and human services

24-Hour Parental Stress Hotline..... (408) 279-8228
Phone counseling for parents experiencing depression, grief and stress

24-Hour Sexual Assault and Domestic Violence Crisis Line(877) 363-7238

24-Hour Youth in Crisis Hotline..... (888) 247-7717

AIDS Hotline (800) 232-4636
National AIDS/Sexually Transmitted Disease Hotline

Alzheimer’s Association 24/7 Help Line..... (800) 272-3900

Anti-Hate Hotline (408) 279-0111
CONTACT Cares for discrimination reporting

Bill Wilson General Crisis Line(408) 850-6125
Persons experiencing loneliness, grief, depression, stress or anxiety

Gay, Lesbian, Bisexual and Transgender Crisis Line (800) 246-7743

National Center for Missing and Exploited Children (800) 843-5678
To report a sighting of a missing child, report a missing child or request safety information

National Human Trafficking Hotline (888) 373-7888

National Runaway Hotline (800) RUN-AWAY (786-2929)
Serving runaways, homeless and at-risk youth and their families

Rape Crisis Hotline (408) 287-3000
YWCA Rape Crisis Center, 24-hour hotline

Suicide and Crisis Services of Santa Clara County (855) 278-4204
24-hour multilingual counselors for emotional support and crisis intervention

Text Crisis Line Text 741741
Free 24/7 crisis text line for people in crisis

Warm Line for Kids & Teens (408) 279-0303
24 hour hotline for kids and teens who are home alone

Youth and Families Crisis Line..... (408) 683-4118

HOSPICE CARE

Centre for Living with Dying (408) 243-0222

Hospice of the Valley (408) 559-5600
4850 Union Avenue, San Jose

Pathways Home Health and Hospice (888) 755-7855
585 N. Mary Ave., Sunnyvale

IMMIGRANT SERVICES

Catholic Charities of Santa Clara County..... (408) 944-0691
2625 Zanker Road, San Jose
Assistance with Citizenship applications, interview preparation, ESL and refugee services

US Citizenship & Immigration Services
Information Line (800) 375-5283
Information on visas, permanent residence, and citizenship

Immigration and Citizenship Program (ICP) (408) 534-5451
701 Vine St., San Jose
Provides immigrant integration services in various languages

La Raza Centro Legal (415) 575-3500
474 Valencia Street, Suite 100, San Francisco
Free legal services pertaining to immigration, housing & employment

SIREN: Services Immigrant Rights & Education Network..... (408) 453-3017
1425 Koll Circle, Suite 109, San Jose
Immigrant legal resources, workshops and policy advocacy

LEGAL ASSISTANCE & MEDIATION

Bay Area Legal Aid (800) 551-5554
Legal advice line for low income residential tenants

Katharine & George Community Law Center (408) 288-7030
1030 The Alameda, San Jose
Free legal services for low-income individuals; workers’ compensation, and immigration

Law Foundation of Silicon Valley..... 408-293-4790
152 N. Third Street, 3rd floor, San Jose
Fair Housing Law Project discrimination and legal advocates